

Logon Screen - Citizen



1. Enter ID number as username

2. Enter password

The screenshot shows the Bitou Online Logon screen. At the top, there are two tabs: "Logon" (selected) and "Registration". Below the tabs, there is a "Bitou Online" header and a "Logon details" section. The "Logon details" section contains two input fields: "User Name" and "Password". Two red arrows point to these fields, with the text "1. Enter ID number as username" above the first arrow and "2. Enter password" above the second arrow. Below the input fields, there is a link for "Forgot password?". At the bottom of the form, there are two buttons: "Cancel" and "Logon". To the right of the form, there are two sections: "Important links" and "Contact Us". The "Important links" section contains three links: "How to register", "How to logon", and "Frequently asked questions". The "Contact Us" section contains a phone number (044 501 3174 OR 044 501 3175), operating hours (MON-THU: 07:30 - 16:30 & FRI: 07:30 - 13:30), and an email address (CUSTOMERCARE@PLETT.GOV.ZA).



Logon Screen – Municipal User

1. Enter username provided by

ICT department

2. Enter password

The screenshot shows the Bitou Online Logon screen. At the top, there are two tabs: "Logon" (selected) and "Registration". Below the tabs, there is a "Bitou Online" header and a "Logon details" section. The "Logon details" section contains two input fields: "User Name" and "Password". Two red arrows point to these fields, with the text "1. Enter username provided by ICT department" above the first arrow and "2. Enter password" above the second arrow. Below the input fields, there is a warning: "It is your responsibility to ensure the security of your password. Forgot password?". At the bottom right of the form, there are two buttons: "Cancel" and "Logon" (with a right arrow icon). On the left side of the screen, there is a circular logo for Bitou Municipality with the tagline "to be the best together". On the right side, there are two sections: "Important links" with three links: "How to register", "How to logon", and "Frequently asked questions"; and "Contact Us" with a phone number (044 501 3174 OR 044 501 3175), operating hours (MON-THU: 07:30 - 16:30 & FRI: 07:30 - 13:30), and an email address (CUSTOMERCARE@PLETT.GOV.ZA).