

How To -- Register for the Citizens Portal

Bitou

Bitou Municipality

to be the best together

The Logon Page



Select Registration

Logon **Registration**

Bitou Online

Logon details

User Name

Password

It is your responsibility to ensure the secrecy of your password
Forgot password?

Cancel Logon

Important links

- How to register
- How to logon
- Frequently asked questions

Contact Us

Phone Number
044 501 3174 OR 044 501 3175

Operating Hours
MON-THU: 07:30 - 16:30 & FRI: 07:30 - 13:30

For any other queries
CUSTOMERCARE@PLETT.GOV.ZA



Step 1 of the Registration Process

Step 1 of 4 Setup

New user registration

Identification Type: SA ID

ID Number: 6522553258552

Surname: Klaas

1. Enter the ID number to which the property is registered

2. Enter the Surname to which the property is registered

Cancel Next



Step 2 – An e-mail will be sent to the registered e-mail address with an OTP

For security purposes we would like to send you a one time password ✕

Please select your preferred method of receiving your one time password.

Email address on record is g*****j*@****l.com

1. Check the radio button

2. Click Send → **Send** ➔



Step 3 – Enter OTP number

One time password

OTP required - For your security, a one time password is required to perform this transaction.

⚠ One time password sent to registered contact details.

Enter the OTP sent to g*****j*@****l.com at 2020-04-07 15:59:15 to verify this session.
Click the Resend OTP button and a new OTP will be sent to g*****j*@****l.com.

Note: The OTP is valid for this transaction only.

Enter OTP:

If you did not receive the OTP or your number has been revoked/cancelled, you can request a new OTP.
Click the Resend OTP button and a new OTP will be sent to g*****j*@****l.com.

Note: If a new OTP is requested the previously sent OTP will be revoked.

← **1. Enter the received OTP number**

2. Click Next
↓



Step 4 – Final required information

Password Information

Password:

Confirm Password:

Password reminders (minimum 3 required)

Mother's maiden name

Place of birth

Month of birth

Name of first school

Name of first employer

1. Enter new password and confirm

2. Enter required information



Now back to the Logon Screen

1. Enter ID number as username
2. Enter newly created password

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